① On the sign in page, type in your email address.
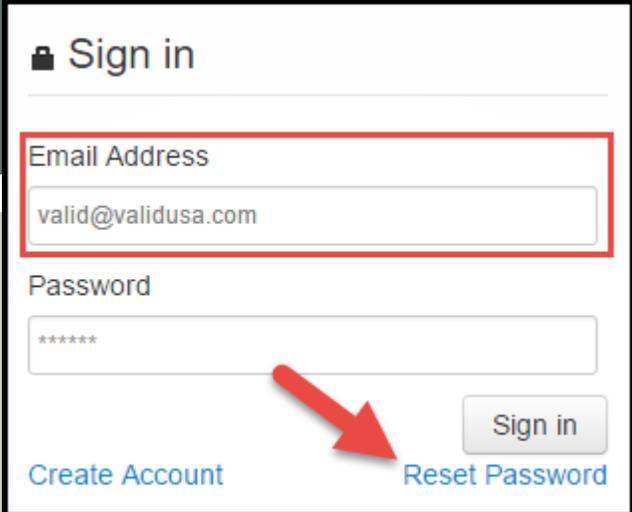
② Click the Reset Password link.

🔒 Sign in

Email Address

valid@validusa.com

Password

******

Sign in

Create Account   Reset Password

③ Type in your email address, the security code displayed, and answer the secret question.
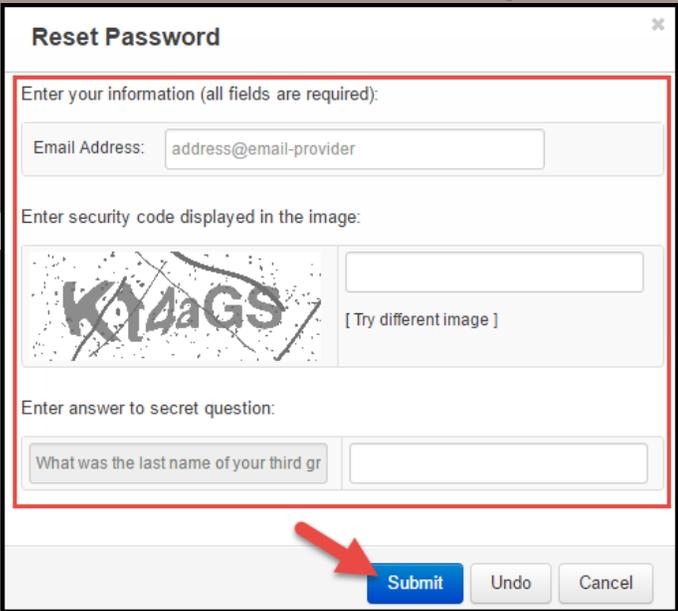
④ Click Submit.

Reset Password   ✕

Enter your information (all fields are required):

Email Address: address@email-provider

Enter security code displayed in the image:

KY4aGS

[Try different image]

Enter answer to secret question:

What was the last name of your third gr

Submit   Undo   Cancel

VALID

⑤ Password reset is approved. A temporary password is sent to your email address.

Password Reset ✕
Your password reset was approved. Log in using the temporary password sent to your email address.

⑥ Sign in using the temporary password in the email.

🔒 Sign in

Email Address

address@email-provider

Password

******

Sign in

Create Account   Reset Password

⑦ When you are signed in the change password screen opens.

🔒 Change Password

Current Password   ******

New Password   ******

Repeat New Password ******

Save

⑧ Type in your current password (from the email) and your new password (twice).Then click Save.

VALID