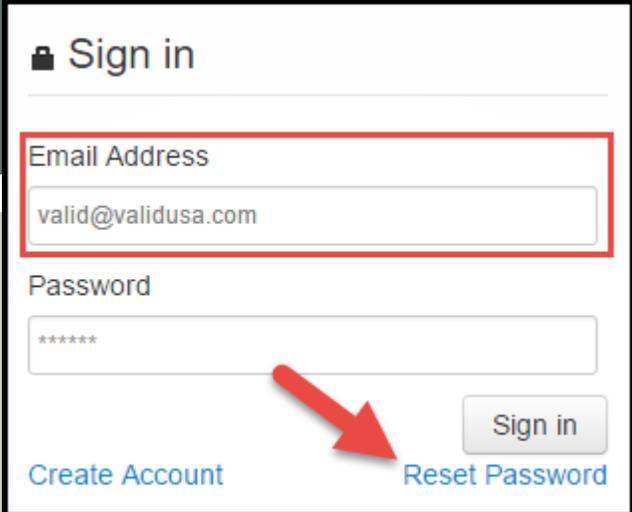


QUICK REFERENCE GUIDE: Reset Password

- 1 On the sign in page, type in your email address.



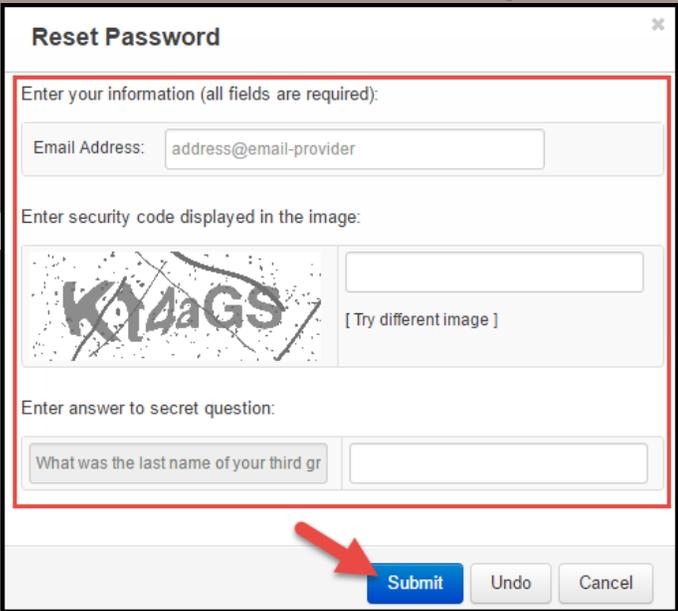
The screenshot shows a 'Sign in' form with the following elements:

- Sign in** header with a lock icon.
- Email Address** input field containing 'valid@validusa.com', highlighted with a red border.
- Password** input field containing '*****'.
- Sign in** button.
- Create Account** and **Reset Password** links.

A red arrow points to the 'Reset Password' link.

- 2 Click the Reset Password link.

- 3 Type in your email address, the security code displayed, and answer the secret question.



The screenshot shows a 'Reset Password' form with the following elements:

- Reset Password** header.
- Enter your information (all fields are required):** section containing an **Email Address** input field with 'address@email-provider'.
- Enter security code displayed in the image:** section containing a CAPTCHA image with the text 'K14aGS' and a corresponding input field. A link '[Try different image]' is also present.
- Enter answer to secret question:** section containing a question 'What was the last name of your third gr' and an input field.
- Submit**, **Undo**, and **Cancel** buttons.

A red arrow points to the 'Submit' button.

- 4 Click Submit.

VALID

QUICK REFERENCE GUIDE: Reset Password

- 5 Password reset is approved. A temporary password is sent to your email address.

Password Reset

Your password reset was approved. Log in using the temporary password sent to your email address.

- 6 Sign in using the temporary password in the email.

Sign in

Email Address

address@email-provider

Password

Sign in

[Create Account](#)

[Reset Password](#)

- 7 When you are signed in the change password screen opens.

Change Password

Current Password

New Password

Repeat New Password

Save

- 8 Type in your current password (from the email) and your new password (twice). Then click Save.

VALID