

## DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES

GOVERNMENT OF GUAM P.O. BOX 2816 AGANA, GUAM 96910



## DENTAL BEHAVIORAL MANAGEMENT PROCEDURES CONSENT FORM

Because children who are faced with dental treatment generally behave better when their parents are not present, we ask that you wait in the reception area until your child's treatment is completed.

It is natural for children to be anxious about their first visit to the dentist. But most will accept dental treatment after a simple show and tell procedure that we routinely use for new patients.

Unfortunately, a few children are so fearful when they arrive at our clinics, that it is impossible to get their attention because they are crying and moving about. These children must be physically restrained by the dentist, in order to communicate with them. In most cases, even very fearful children will become good patients once communication and understanding is established and after their first appointment proves to them that their fears are unfounded.

A very small number of children, less than 1% here on Guam, are so anxious that we are unable to treat them using these approaches. These children will need sedation and/or physical restraints to permit dental treatment. If you child is in this group, we will refer him/her to a specialist.

If you have questions about our behavior compliance procedures, please ask to speak to one of our dentists for clarification.

We ask that you sign and date this form to acknowledge that you have read, understand and consent to your child being treated using the behavioral management procedures described above.

PARENT OR LEGAL GUARDIAN (Please Print Name)

SIGNATURE

DATE



FACSIMILE NO.: (671) 734-5910 • TELEPHONE NO.: (671) 734-4589

## **DENTAL APPOINTMENT POLICY**

The Department of Public Health & Social Services Dental Section provides free basic dental services to children under seventeen years old and emergency care to senior citizens over fifty-five years old. Patients must meet the income guidelines set forth by the Department in order to qualify for these services.

<u>INITIAL APPOINTMENT</u> – Appointments for exams and cleanings are only made on the first and third Friday of each month. Appointments are given out on a "first come, first serve" basis beginning at 8:00 AM on these days. Time slots are limited. Once the time slots are filled, no more appointments will be made. If a holiday falls on these days, appointments will be given out on Thursday, the day before.

<u>ONGOING TREATMENT VISITS</u> – After the initial visit, appointments will be made for any ongoing treatment until all dental work is complete, as long as the patient keeps the appointments.

BROKEN APPOINTMENTS/CANCELLATIONS – Appointments cancelled more than 24 hours in advance will be rescheduled. All broken appointments must be rescheduled on the first or third Friday of each month. The following are considered broken appointments: (1) patients who are late for their appointments by fifteen minutes or more, (2) patients who cancel less than 24 hours before their appointment, (3) patients who cancel an appointment two consecutive times.

EMERGENCY AND WALK-IN PATIENTS - Patients with emergencies need to come to the clinic at 1:30 PM (unless told otherwise) to fill out the dental forms. Emergencies are seen after the appointed patients.

\*Parents/Legal Guardians must be present in the waiting area during all dental appointments.

Print Name

Date

I have read the above poncy. I understand it and agree to abide by it.	

Signature